



wollatondentalcare.co.uk

Important Update About Your Dental Care at Wollaton Dental Care.

A hard copy of this letter will follow this update in the next few weeks.

We are writing to update you on some important changes at Wollaton Dental Care. From 1st August 2025, we will no longer be providing NHS dental services. This has been a difficult decision, but one made with the long-term interests of our patients and practice in mind. We want to reassure you that we remain fully committed to providing high-quality, patient-focused care, and we would love to continue looking after you and your family. We understand this change may raise questions, and our team is here to support you through this transition. If you have any concerns, you can contact us at nhsenquiries@wollatondentalcare.co.uk. Due to the high number of calls we are receiving, email is our preferred method of contact.

Why is this happening?

Providing NHS care has become increasingly unsustainable. Despite our best efforts, the NHS funding system no longer covers the costs of delivering the standard of care we believe our patients deserve. As a result, we have made the decision to move away from NHS provision so we can focus on delivering better access and an improved patient experience.

We understand that this change may be disappointing, particularly as our team has provided NHS care for over 20 years. We even approached NHS commissioners to continue providing some level of NHS care for children and patients on low-incomes, but unfortunately, this was declined.

What happens next?

If you have an outstanding NHS treatment plan, we will aim to complete this before the transition. NHS examination appointments that have already been booked in before the end of April 2025 will still go ahead as planned. If your examination appointment is scheduled after April, we will contact you directly to discuss your options. No appointments will be cancelled without speaking to you first.

If you wish to continue with NHS care elsewhere, you can visit www.nhs.uk or call NHS 111 for guidance on finding another NHS dentist.



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How can I continue my care at Wollaton Dental Care?

We are pleased to offer two flexible private care options designed to give you better access and continuity of care:

1. Practice Membership – For £12.60 per month, members receive:
One dental examination and one dental hygiene appointment per year.
Any necessary X-rays.
10% discount on treatment.
Priority booking.

Places are limited to ensure excellent service and availability.

2. Pay-As-You-Go – You can also choose to book appointments as needed, paying for each visit individually. A full price guide is available on our website: www.wollatondentalcare.co.uk/price-guide

What about children's dental care?

We are committed to continuing care for children and are introducing a low-cost children's membership plan for £5 per month. This will cover all necessary check-ups and treatments for baby teeth, as well as preventative care such as fluoride applications. For treatments on adult teeth, members will receive 50% off standard private fees.

Children not on the plan can still receive private care, with check-ups and treatments charged at 50% of the standard adult price. Children under 3 years old will be seen for free.

If you would like to join either our adult or child membership plans, you will receive further details shortly. Alternatively, call our team who will be happy to assist you.

A Personal Thank You

We sincerely appreciate your support and trust in us over the years. We know that change can be unsettling, but we are committed to making this transition as smooth as possible and continuing to provide you with excellent dental care.

For those who choose to continue their care with us, we look forward to welcoming you into our enhanced service with better access and an improved experience. If you decide to seek NHS care elsewhere, we wish you all the best and thank you for being part of our practice.

If you have any questions, please don't hesitate to call our reception team, we're here to help.

Warmest regards,

**Anna & Simon Lawson
Wollaton Dental Care**