

IF YOU HAVE A COLD SORE, PLEASE LET US KNOW.

We know that cold sores can be unexpected, inconvenient and painful.

They are also very contagious and our dentists and hygienists have to follow strict Infection Control Guidelines to prevent the spread of the cold sore virus to both patients and staff.

The virus can be spread by direct contact or through water droplets (aerosol) produced by our dental equipment. This may spread the virus to other areas of the face, including the eyes, which may cause serious complications including loss of sight.

If your appointment is for anything other than an emergency, we will need to re-schedule the appointment for another time, when your cold sore has completely healed.

We apologise for any inconvenience this may cause but please understand we only have your health, and the health of our team in mind.